

Service Credit Application

SCA Descriptions

Application must be submitted to your Distributor within 30 days of repair date

Service Credit Application Warranty Claim Form

Customer # **1** — Distributor # **2**

Dealer Name:

Customer Information

First Name _____ Last Name _____

Street _____

City _____ State _____ Zip _____

Phone # _____ Email address: _____

Warranty Type

Stock Unit Standard Bulletin Service Parts

Competitive Equipment Preauthorization **4** Unit Exchange Opt. Contract (parts only)

Application Type

Owner Occupied Residential **5** Other Residential Application Commercial Installing Homeowner: Yes No **6**

Unit Information

Model # _____ Serial # _____

Install Date **8** Failed Date **9** Repair Date **10**

Optional Contract Number (Parts Only) **11** Bulletin / Authorization # **12**

Causal Part	Carrier Part Number (not vendor #)	Qty	Order/Invoice #	Part SN (if applicable)	Install Date
<input type="checkbox"/> Failed: 14	15	16	17	18	19
<input type="checkbox"/> Replaced: 18 19	20	21	22	23	24
<input type="checkbox"/> Failed: 13					
<input type="checkbox"/> Replaced:					
<input type="checkbox"/> Failed:					
<input type="checkbox"/> Replaced:					
<input type="checkbox"/> Failed:					
<input type="checkbox"/> Replaced:					
<input type="checkbox"/> Failed:					
<input type="checkbox"/> Replaced:					

Quality Information

Model Locs **23** Attic Basement Carport/Garage Crawf Space Closet Outdoors Rooftop

Gas Furnace Fuel: Propane **24** Natural Gas Furnace Orientation: Downflow Horizontal Upflow **25**

DOA Labor Repair Type (Labor Allowance is based on the selector **26** Labor Repair Type. Refer to table on front of instruction sheet):

Causal Code (refer to back of instruction sheet) **27**

Service Performed: **28**

New Comment: **29**

Service Provider Signature _____ Date _____

WAG00001-SCA Rev 01/11

- Customer number used for orders at Parts Store
- 5-Digit distributor number obtained from the Parts Store
- Customer Information: Name, Address, E-mail, Phone
- Warranty Type: See below
- Application Type: Owner Occupied Residential, Other Residential Application, or Commercial
- Installing Homeowner: Original purchasing homeowner
- Complete and valid Model/Serial number from the unit
- Unit Installed/Startup Date: Date unit was powered
- Failed Date: Date the unit failed
- Repair Date: Date unit was repaired
- Optional Contract Number (Parts Only)
- Bulletin/Authorization Number: See Warranty Type below
- Causal Part: The part that caused initial failure
- Failed Part Number: Part number from label on part
- Failed Part Quantity: Number of same part failed
- Failed Part Serial Number: Compressor only
- Failed Part Install Date: Service part only
- Competitive Part: Replacement part if allowed by Distributor
- Replacement Part Number: Replaced factory part number
- Replacement Part Quantity: Number of same part replaced
- Replacement Part Serial Number: Compressor Only
- Replacement part Invoice Number: For purchased part
- Model Location: Furnace only
- Gas Furnace Fuel: Furnace only
- Furnace Orientation: Select appropriate box for orientation
- DOA Labor Repair Type: See Below
- Causal Code: See back of this instruction sheet
- Service Performed: Detailed description of failure/repair, for leak, list location of leak and how repaired
- New Comment.

Warranty Type

Stock/Inventory – Unit is found to be defective in Dealer/Distributor Inventory and defect is due to poor factory workmanship. Also applies to units repaired in stock under a special program. These units have not been installed yet.

Standard – Manufacturer's Warranty-Factory (1st Year and Extended) warranty coverage as defined by the Warranty Certificate.

Bulletin – SMB (Service Manager's Bulletin) is a factory program see your distributor for details.

Service Part (1 Year Service Part) – Failed part was a specified replacement part purchased from the factory for repair of an out of warranty unit, and date of installation of failed part is less than one year from date of failure.

Competitive Equipment – Select only if base unit is not Carrier Brand Equipment, but failed and replacements are purchased from RCD.

Preauthorization – Check with your local Distributor.

Unit Exchange – Approved Unit Replacement or Change Out. Check with your local Distributor for approval.

Optional Contract – Optional (parts only) coverage was purchased on unit and unit is registered with Warranty Administration. Defective part is covered as defined by optional warranty certificate. A contract has been purchased for this equipment.

DOA Labor Repair Type

LRT1	— No DOA Labor
LRT2	— DOA Minor Component Labor
LRT3	— DOA Compressor Labor AC, HP, SPP 1 – 5 Tons
LRT4	— DOA Compressor Labor Small & Medium Rooftop 1 - 5 Tons
LRT5	— DOA Compressor Labor Small & Medium Rooftop 6 - 9 Tons
LRT6	— DOA Compressor Labor Small & Medium Rooftop 10 - 19 Tons
LRT7	— DOA Compressor Labor Small & Medium Rooftop 20+ Tons
LRT8	— DOA Primary Heat Exchanger
LRT9	— DOA Secondary Heat Exchanger
LRT10	— SPP Heat Exchanger Aluminized Steel
LRT11	— SPP Heat Exchanger Stainless Steel
LRT12	— DOA Leak Repair Tubing
LRT13	— DOA Leak Repair Valves
LRT14	— DOA Leak Repair Coil 1 - 5 Tons
LRT15	— DOA Leak Repair Coil 6 - 9 Tons
LRT16	— DOA Leak Repair Coil 10 - 19 Tons
LRT17	— DOA Leak Repair Coil 20+ Tons
LRT18	— PTAC H/C Cycle Coil Compressor
LRT19	— PTAC HP Cycle Coil Compressor Reversing Valve
LRT20	— PTAC Motor Repair
LRT21	— PTAC Leak Repair
LRT22	— PTAC Misc Component Repair

Accumulator	A101 Contamination A102 Leak A103 Restricted	Check Valve	C201 Rattling C202 Restricted C203 Stuck	Coil Related	C301 Damage A201 Leak - Braze Joint A202 Leak - Corrosion A203 Leak - Crack B201 Leak - Fin Pack B202 Leak - Puncture B203 Restricted B204 Collector Box B205 Leak B206 Plugged	Check Valve	C401 Leak C402 Plugged	Collector Box	C501 Compressor B207 Motor failure - incorrect speed B208 Mounting issue B209 Excess cycling B210 Leak B211 Noise B212 Wiring plug - burnt B212 Wiring plug - change out B301 Wiring plug - open circuit B302 Wiring plug - rub B401 Won't pump B402 Won't start B403 Won't start B404 Wiring capacity B405 Wrong voltage	Compressor	C505 Excess cycling C506 Leak C507 Noise C508 Wiring plug - burnt C509 Wiring plug - change out C510 Wiring plug - open circuit C511 Wiring plug - rub C512 Won't pump	Compressor	C601 Broken bottom fitting C602 Horizontal pan broken C603 Leak C604 Missing/deformed fitting C605 Vertical pan broken C701 Condensate Trap C901 Leak C902 Burnt C903 Chattering C904 Open C905 Shorted C906 Terminal Damage C907 Will not close C908 Will not open	Generator parts	G301 Oil leak G302 Won't start G303 Won't transfer G304 Won't produce power G305 Won't charge G306 Noise G307 Corrosion H301 Primary/Secondary Heat Exch Corrosion	Ignitor	H501 Leak H502 Restricted C126 No HSI output C127 No inducer output	Check Valve	C128 Broken C129 Open C130 Shorted C131 Inducer Assembly C132 Hall effect sensor C133 Leak C141 Motor failure C142 Mounting issue C151 Noise C152 Vibration C153 Wheel failure C154 Inducer Wheel Bent C155 Broken C156 Corrosion	Inducer Assembly	C161 Labor Only C162 Compressor C163 Motor D101 Leak D102 Unit change out D103 Inspection D104 Minor component E101 Concession E102 Limit switch E103 Stuck closed E104 Stuck open E105 Missing shield E106 Motor Bearing issues E201 Grounded E202 Incorrect speed F101 Noise F102 Open F103 Prop failure / seized to shaft F104 Shorted G101 Thermal tripping G102 Vibration G201 Won't start G202 Muffler G203 Leak G204 Corrosion	Inducer Wheel	J102 Broken J103 Open J104 Shorted J201 Inducer Assembly J202 Hall effect sensor J203 Leak J204 Motor failure J205 Mounting issue J206 Noise J207 Vibration J301 Wheel failure J302 Inducer Wheel Bent J303 Broken J304 Corrosion	Inducer Wheel	L101 Labor Only L102 Compressor L103 Motor L104 Leak L105 Unit change out L106 Inspection L107 Minor component L201 Concession L202 Limit switch L203 Stuck closed L204 Stuck open L205 Missing shield L206 Motor Bearing issues M101 Grounded M102 Incorrect speed M103 Noise M104 Open M105 Prop failure / seized to shaft M106 Shorted M107 Thermal tripping M108 Vibration M109 Won't start M110 Muffler K101 Leak Corrosion	Inducer Wheel	K102 Wrong size installed K103 Restricted K201 Outdoor Fan K202 Blade cracks K203 Blade imbalance K204 Hub loose K205 Motor fall/seized to shaft K206 Noise Piston Vibration	Outdoor Fan	P201 Incorrect size P202 Missing P203 Plugged P301 Power Supply No power P302 Intermittent power/light Pressure Switch	Outdoor Fan	P401 Failed stuck open	Def sensor-Not sensing	P402 Leak P403 Wiring P404 Wrong location P501 PTAC plug P502 Incorrect plug P601 Plug issue P602 Pulley P603 Corrosion P604 Cracked P605 Loose P701 Pump P702 Float stuck P703 Leak P704 Sized P705 Will not pump	Def Sensor Open	R101 Leak R102 Burnt R103 Chattering R104 Open R201 Shorted R301 Relief Valve R401 Leak R402 Remote Control R403 Not communicating R404 Reversing Valve R405 Stuck closed R406 Stuck open	Def Sensor Open	S101 Blinking display S102 Broken pigtail S103 No back light S104 Open S105 Not controlling properly S201 Not staging correctly S202 Won't power up S203 SAM fail communicate S204 SAM Won't power up S301 Freeze/Freeze S302 Freeze/Freeze S303 Freeze/Freeze S304 Freeze/Freeze S401 Freeze/Freeze S402 Freeze/Freeze S403 Freeze/Freeze S404 Freeze/Freeze S405 Freeze/Freeze S406 Freeze/Freeze S501 Freeze/Freeze S502 Freeze/Freeze S503 Freeze/Freeze S504 Freeze/Freeze S505 Freeze/Freeze S506 Freeze/Freeze S507 Freeze/Freeze S508 Freeze/Freeze S509 Freeze/Freeze S510 Freeze/Freeze S511 Freeze/Freeze S512 Freeze/Freeze S513 Freeze/Freeze S514 Freeze/Freeze S515 Freeze/Freeze S516 Freeze/Freeze S517 Freeze/Freeze S518 Freeze/Freeze S519 Freeze/Freeze S520 Freeze/Freeze S521 Freeze/Freeze S522 Freeze/Freeze S523 Freeze/Freeze S524 Freeze/Freeze S525 Freeze/Freeze S526 Freeze/Freeze S527 Freeze/Freeze S528 Freeze/Freeze S529 Freeze/Freeze S530 Freeze/Freeze S531 Freeze/Freeze S532 Freeze/Freeze S533 Freeze/Freeze S534 Freeze/Freeze S535 Freeze/Freeze S536 Freeze/Freeze S537 Freeze/Freeze S538 Freeze/Freeze S539 Freeze/Freeze S540 Freeze/Freeze S541 Freeze/Freeze S542 Freeze/Freeze S543 Freeze/Freeze S544 Freeze/Freeze S545 Freeze/Freeze S546 Freeze/Freeze S547 Freeze/Freeze S548 Freeze/Freeze S549 Freeze/Freeze S550 Freeze/Freeze S551 Freeze/Freeze S552 Freeze/Freeze S553 Freeze/Freeze S554 Freeze/Freeze S555 Freeze/Freeze S556 Freeze/Freeze S557 Freeze/Freeze S558 Freeze/Freeze S559 Freeze/Freeze S560 Freeze/Freeze S561 Freeze/Freeze S562 Freeze/Freeze S563 Freeze/Freeze S564 Freeze/Freeze S565 Freeze/Freeze S566 Freeze/Freeze S567 Freeze/Freeze S568 Freeze/Freeze S569 Freeze/Freeze S570 Freeze/Freeze S571 Freeze/Freeze S572 Freeze/Freeze S573 Freeze/Freeze S574 Freeze/Freeze S575 Freeze/Freeze S576 Freeze/Freeze S577 Freeze/Freeze S578 Freeze/Freeze S579 Freeze/Freeze S580 Freeze/Freeze S581 Freeze/Freeze S582 Freeze/Freeze S583 Freeze/Freeze S584 Freeze/Freeze S585 Freeze/Freeze S586 Freeze/Freeze S587 Freeze/Freeze S588 Freeze/Freeze S589 Freeze/Freeze S590 Freeze/Freeze S591 Freeze/Freeze S592 Freeze/Freeze S593 Freeze/Freeze S594 Freeze/Freeze S595 Freeze/Freeze S596 Freeze/Freeze S597 Freeze/Freeze S598 Freeze/Freeze S599 Freeze/Freeze S600 Freeze/Freeze S601 Freeze/Freeze S602 Freeze/Freeze S603 Freeze/Freeze S604 Freeze/Freeze S605 Freeze/Freeze S606 Freeze/Freeze S607 Freeze/Freeze S608 Freeze/Freeze S609 Freeze/Freeze S610 Freeze/Freeze S611 Freeze/Freeze S612 Freeze/Freeze S613 Freeze/Freeze S614 Freeze/Freeze S615 Freeze/Freeze S616 Freeze/Freeze S617 Freeze/Freeze S618 Freeze/Freeze S619 Freeze/Freeze S620 Freeze/Freeze S621 Freeze/Freeze S622 Freeze/Freeze S623 Freeze/Freeze S624 Freeze/Freeze S625 Freeze/Freeze S626 Freeze/Freeze S627 Freeze/Freeze S628 Freeze/Freeze S629 Freeze/Freeze S630 Freeze/Freeze S631 Freeze/Freeze S632 Freeze/Freeze S633 Freeze/Freeze S634 Freeze/Freeze S635 Freeze/Freeze S636 Freeze/Freeze S637 Freeze/Freeze S638 Freeze/Freeze S639 Freeze/Freeze S640 Freeze/Freeze S641 Freeze/Freeze S642 Freeze/Freeze S643 Freeze/Freeze S644 Freeze/Freeze S645 Freeze/Freeze S646 Freeze/Freeze S647 Freeze/Freeze S648 Freeze/Freeze S649 Freeze/Freeze S650 Freeze/Freeze S651 Freeze/Freeze S652 Freeze/Freeze S653 Freeze/Freeze S654 Freeze/Freeze S655 Freeze/Freeze S656 Freeze/Freeze S657 Freeze/Freeze S658 Freeze/Freeze S659 Freeze/Freeze S660 Freeze/Freeze S661 Freeze/Freeze S662 Freeze/Freeze S663 Freeze/Freeze S664 Freeze/Freeze S665 Freeze/Freeze S666 Freeze/Freeze S667 Freeze/Freeze S668 Freeze/Freeze S669 Freeze/Freeze S670 Freeze/Freeze S671 Freeze/Freeze S672 Freeze/Freeze S673 Freeze/Freeze S674 Freeze/Freeze S675 Freeze/Freeze S676 Freeze/Freeze S677 Freeze/Freeze S678 Freeze/Freeze S679 Freeze/Freeze S680 Freeze/Freeze S681 Freeze/Freeze S682 Freeze/Freeze S683 Freeze/Freeze S684 Freeze/Freeze S685 Freeze/Freeze S686 Freeze/Freeze S687 Freeze/Freeze S688 Freeze/Freeze S689 Freeze/Freeze S690 Freeze/Freeze S691 Freeze/Freeze S692 Freeze/Freeze S693 Freeze/Freeze S694 Freeze/Freeze S695 Freeze/Freeze S696 Freeze/Freeze S697 Freeze/Freeze S698 Freeze/Freeze S699 Freeze/Freeze S700 Freeze/Freeze S701 Freeze/Freeze S702 Freeze/Freeze S703 Freeze/Freeze S704 Freeze/Freeze S705 Freeze/Freeze S706 Freeze/Freeze S707 Freeze/Freeze S708 Freeze/Freeze S709 Freeze/Freeze S710 Freeze/Freeze S711 Freeze/Freeze S712 Freeze/Freeze S713 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Freeze/Freeze S922 Freeze/Freeze S923 Freeze/Freeze S924 Freeze/Freeze S925 Freeze/Freeze S926 Freeze/Freeze S927 Freeze/Freeze S928 Freeze/Freeze S929 Freeze/Freeze S930 Freeze/Freeze S931 Freeze/Freeze S932 Freeze/Freeze S933 Freeze/Freeze S934 Freeze/Freeze S935 Freeze/Freeze S936 Freeze/Freeze S937 Freeze/Freeze S938 Freeze/Freeze S939 Freeze/Freeze S940 Freeze/Freeze S941 Freeze/Freeze S942 Freeze/Freeze S943 Freeze/Freeze S944 Freeze/Freeze S945 Freeze/Freeze S946 Freeze/Freeze S947 Freeze/Freeze S948 Freeze/Freeze S949 Freeze/Freeze S950 Freeze/Freeze S951 Freeze/Freeze S952 Freeze/Freeze S953 Freeze/Freeze S954 Freeze/Freeze S955 Freeze/Freeze S956 Freeze/Freeze S957 Freeze/Freeze S958 Freeze/Freeze S959 Freeze/Freeze S960 Freeze/Freeze S961 Freeze/Freeze S962 Freeze/Freeze S963 Freeze/Freeze S964 Freeze/Freeze S965 Freeze/Freeze S966 Freeze/Freeze S967 Freeze/Freeze S968 Freeze/Freeze S969 Freeze/Freeze S970 Freeze/Freeze S971 Freeze/Freeze S972 Freeze/Freeze S973 Freeze/Freeze S974 Freeze/Freeze S975 Freeze/Freeze S976 Freeze/Freeze S977 Freeze/Freeze S978 Freeze/Freeze S979 Freeze/Freeze S980 Freeze/Freeze S981 Freeze/Freeze S982 Freeze/Freeze S983 Freeze/Freeze S984 Freeze/Freeze S985 Freeze/Freeze S986 Freeze/Freeze S987 Freeze/Freeze S988 Freeze/Freeze S989 Freeze/Freeze S990 Freeze/Freeze S991 Freeze/Freeze S992 Freeze/Freeze S993 Freeze/Freeze S994 Freeze/Freeze S995 Freeze/Freeze S996 Freeze/Freeze S997 Freeze/Freeze S998 Freeze/Freeze S999 Freeze/Freeze S1000 Freeze/Freeze	Temperature/Pressure Gauge	T203 Def sensor-Not sensing T204 Def Sensor Open T205 Out of calibration T206 Leak T207 Temperature Switch T208 Out of range T209 Stuck closed T210 Stuck open T211 Thermistor T212 Cracked T213 Resistance out of range T214 Wiring issue T215 Thermocouple T216 No output T217 Tstat, Aquastat, Freeze/Freeze T218 SAM Mod T219 Blinking display T220 Broken pigtail T221 No back light T222 Open T223 Not controlling properly T224 Not staging correctly T225 Won't power up T226 SAM fail communicate T227 SAM Won't power up T228 Freeze/Freeze T229 Freeze/Freeze T230 Freeze/Freeze T231 Freeze/Freeze T232 Freeze/Freeze T233 Freeze/Freeze T234 Freeze/Freeze T235 Freeze/Freeze T236 Freeze/Freeze T237 Freeze/Freeze T238 Freeze/Freeze T239 Freeze/Freeze T240 Freeze/Freeze T241 Freeze/Freeze T242 Freeze/Freeze T243 Freeze/Freeze T244 Freeze/Freeze T245 Freeze/Freeze T246 Freeze/Freeze T247 Freeze/Freeze T248 Freeze/Freeze T249 Freeze/Freeze T250 Freeze/Freeze T251 Freeze/Freeze T252 Freeze/Freeze T253 Freeze/Freeze T254 Freeze/Freeze T255 Freeze/Freeze T256 Freeze/Freeze T257 Freeze/Freeze T258 Freeze/Freeze T259 Freeze/Freeze T260 Freeze/Freeze T261 Freeze/Freeze T262 Freeze/Freeze T263 Freeze/Freeze T264 Freeze/Freeze T265 Freeze/Freeze T266 Freeze/Freeze T267 Freeze/Freeze T268 Freeze/Freeze T269 Freeze/Freeze T270 Freeze/Freeze T271 Freeze/Freeze T272 Freeze/Freeze T273 Freeze/Freeze T274 Freeze/Freeze T275 Freeze/Freeze T276 Freeze/Freeze 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Freeze/Freeze T330 Freeze/Freeze T331 Freeze/Freeze T332 Freeze/Freeze T333 Freeze/Freeze T334 Freeze/Freeze T335 Freeze/Freeze T336 Freeze/Freeze T337 Freeze/Freeze T338 Freeze/Freeze T339 Freeze/Freeze T340 Freeze/Freeze T341 Freeze/Freeze T342 Freeze/Freeze T343 Freeze/Freeze T344 Freeze/Freeze T345 Freeze/Freeze T346 Freeze/Freeze T347 Freeze/Freeze T348 Freeze/Freeze T349 Freeze/Freeze T350 Freeze/Freeze T351 Freeze/Freeze T352 Freeze/Freeze T353 Freeze/Freeze T354 Freeze/Freeze T355 Freeze/Freeze T356 Freeze/Freeze T357 Freeze/Freeze T358 Freeze/Freeze T359 Freeze/Freeze T360 Freeze/Freeze T361 Freeze/Freeze T362 Freeze/Freeze T363 Freeze/Freeze T364 Freeze/Freeze T365 Freeze/Freeze T366 Freeze/Freeze T367 Freeze/Freeze T368 Freeze/Freeze T369 Freeze/Freeze T370 Freeze/Freeze T371 Freeze/Freeze T372 Freeze/Freeze T373 Freeze/Freeze T374 Freeze/Freeze T375 Freeze/Freeze T376 Freeze/Freeze T377 Freeze/Freeze T378 Freeze/Freeze T379 Freeze/Freeze T380 Freeze/Freeze T381 Freeze/Freeze T382 Freeze/Freeze T383 Freeze/Freeze T384 Freeze/Freeze T385 Freeze/Freeze T386 Freeze/Freeze T387 Freeze/Freeze T388 Freeze/Freeze T389 Freeze/Freeze T390 Freeze/Freeze T391 Freeze/Freeze T392 Freeze/Freeze T393 Freeze/Freeze T394 Freeze/Freeze T395 Freeze/Freeze T396 Freeze/Freeze T397 Freeze/Freeze T398 Freeze/Freeze T399 Freeze/Freeze T400 Freeze/Freeze T401 Freeze/Freeze T402 Freeze/Freeze T403 Freeze/Freeze T404 Freeze/Freeze T405 Freeze/Freeze T406 Freeze/Freeze T407 Freeze/Freeze T408 Freeze/Freeze T409 Freeze/Freeze T410 Freeze/Freeze T411 Freeze/Freeze T412 Freeze/Freeze T413 Freeze/Freeze T414 Freeze/Freeze T415 Freeze/Freeze T416 Freeze/Freeze T417 Freeze/Freeze T418 Freeze/Freeze T419 Freeze/Freeze T420 Freeze/Freeze T421 Freeze/Freeze T422 Freeze/Freeze T423 Freeze/Freeze T424 Freeze/Freeze T425 Freeze/Freeze T426 Freeze/Freeze T427 Freeze/Freeze T428 Freeze/Freeze T429 Freeze/Freeze T430 Freeze/Freeze T431 Freeze/Freeze T432 Freeze/Freeze T433 Freeze/Freeze T434 Freeze/Freeze T435 Freeze/Freeze T436 Freeze/Freeze T437 Freeze/Freeze T438 Freeze/Freeze T439 Freeze/Freeze T440 Freeze/Freeze T441 Freeze/Freeze T442 Freeze/Freeze T443 Freeze/Freeze T444 Freeze/Freeze T445 Freeze/Freeze T446 Freeze/Freeze T447 Freeze/Freeze T448 Freeze/Freeze T449 Freeze/Freeze T450 Freeze/Freeze T451 Freeze/Freeze T452 Freeze/Freeze T453 Freeze/Freeze T454 Freeze/Freeze T455 Freeze/Freeze T456 Freeze/Freeze T457 Freeze/Freeze T458 Freeze/Freeze T459 Freeze/Freeze T460
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Application must be submitted to your
Distributor within 30 days of repair date

Service Credit Application Warranty Claim Form

Customer #		— Distributor #			
Dealer Name:					
Customer Information					
First Name			Last Name		
Street					
City				State	Zip
Phone #			Email address:		
Warranty Type					
<input type="checkbox"/> Stock Unit	<input type="checkbox"/> Standard	<input type="checkbox"/> Bulletin	<input type="checkbox"/> Service Parts		
<input type="checkbox"/> Competitive Equipment	<input type="checkbox"/> Preauthorization	<input type="checkbox"/> Unit Exchange	<input type="checkbox"/> Opt. Contract <i>(parts only)</i>		
Application Type					
<input type="checkbox"/> Owner Occupied Residential	<input type="checkbox"/> Other Residential Application	<input type="checkbox"/> Commercial	Installing Homeowner: <input type="checkbox"/> Yes <input type="checkbox"/> No		
Unit Information					
Model #			Serial #		
Install Date		Failed Date		Repair Date	
Optional Contract Number (Parts Only)			Bulletin / Authorization #		
Causal Part	Carrier Part Number (not vendor #)	Qty	Order/Invoice #	Part SN (if applicable)	Install Date
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
Quality Information					
Model Location: <input type="checkbox"/> Attic <input type="checkbox"/> Basement <input type="checkbox"/> Carport/Garage <input type="checkbox"/> Crawl Space <input type="checkbox"/> Closet <input type="checkbox"/> Outdoors <input type="checkbox"/> Rooftop					
Gas Fuel: <input type="checkbox"/> Propane <input type="checkbox"/> Natural Gas		Furnace Orientation: <input type="checkbox"/> Downflow <input type="checkbox"/> Horizontal <input type="checkbox"/> Upflow			
DOA Labor Repair Type (Labor Allowance is based on the selection of a Labor Repair Type, Refer to table on front of Instruction sheet):					
Causal Code (refer to back of instruction sheet):					
Service Performed:					
New Comment:					

Service Provider Signature _____

Date _____

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Distributor within 30 days of repair date

Service Credit Application Warranty Claim Form

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Customer Information					
First Name			Last Name		
Street					
City				State	Zip
Phone #			Email address:		
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Causal Part	Carrier Part Number (not vendor #)	Qty	Order/Invoice #	Part SN (if applicable)	Install Date
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
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	Replaced:				
Quality Information					
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<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
	Replaced:				
<input type="checkbox"/>	Failed:				
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Quality Information					
Model Location: <input type="checkbox"/> Attic <input type="checkbox"/> Basement <input type="checkbox"/> Carport/Garage <input type="checkbox"/> Crawl Space <input type="checkbox"/> Closet <input type="checkbox"/> Outdoors <input type="checkbox"/> Rooftop					
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New Comment:					

Service Provider Signature _____

Date _____